



## Fact Sheet

Utah@EASE is a referral program led by the Office of the Utah Attorney General in partnership with the Utah Department of Veterans and Military Affairs and the Utah State Bar; a public-private partnership offering pro bono legal assistance and representation to veterans and current servicemembers for Utah issues.

The veteran must be referred by either a VSO or a judge advocate. We do not provide legal advice or services. Instead, we find volunteer attorneys who are willing to help qualified veterans and servicemembers with Utah legal matters regarding SCRA, USERRA, Landlord, Debt, Consumer Fraud, Predatory Lending, Immigration, Wills, and Power of Attorney. Therefore, criminal, family law, personal injury, VA claims, and legal matters against a State or USA, among others, are not covered.

Veterans must be currently serving OR must have an honorable or general discharge AND must also have a legal issue in Utah that is covered.

Veterans currently serving must contact their local Judge Advocate General Office for a referral.

Veterans no longer serving must contact a Veterans Service Officer (VA Vet Centers, College and University Vet Centers, DVMA, DAV, VFW, American Legion) for referral to U@E. Veterans must provide a scan of their DD 214, Certificate of Release or Discharge from Active Duty, which can be obtained at [www.archives.gov/veterans/military-service-records](http://www.archives.gov/veterans/military-service-records)

SEND AN EMAIL to [lschmidt@agutah.gov](mailto:lschmidt@agutah.gov) in order to receive a Veteran Intake form and Veteran Acknowledgement form. Then the veteran must contact their VSO (or JA if still in uniform) who will ask the veteran to complete the U@E Veteran Intake form, U@E Veteran Acknowledgement form, and provide a digital copy of the DD214 (if discharged) before that VSO or JA contacts U@E.

Referrals, screening, and placement take time. U@E is not appropriate for “emergency” legal services. After the veteran is 1) referred by VSO or JA, 2) the U@E Vet Intake form, U@E Veteran Acknowledgement form, and DD214 are submitted, and 3) the veteran is determined to be eligible, many weeks pass, typically, before a veteran is represented, if at all.

Once a veteran has been on the “Ready List” for 120 days without being accepted by a U@E Volunteer Attorney, the veteran is removed from U@E and is advised to hire counsel. Some cases are never accepted because the legal issue is not practiced by any of the volunteer attorneys. Sometimes the legal issue will take more hours than the volunteer is willing to give.

If the veteran’s legal issue is an emergency, consider hiring counsel directly or by visiting [licensedlawyer.org](http://licensedlawyer.org). Visit [attorneygeneral.utah.gov/utah-at-ease/](http://attorneygeneral.utah.gov/utah-at-ease/) for details.

Attorneys are volunteers and will represent without charge unless awarded attorney’s fees from the opposing party. The veteran is responsible for filing any fees. An attorney assigned to a case is not employed by or otherwise associated with the Utah Attorney General’s Office, other than volunteering to assist with the legal problem without charge.

Email Larry at [lschmidt@agutah.gov](mailto:lschmidt@agutah.gov)

